

Kidzcare Consultation Responses

Summary

There were 107 responses.

Parents with children enrolled in Kidzcare were generally, although not exclusively, comfortable with the proposals. About half of parents without children in Kidzcare were comfortable with the proposals with the remainder either unsure or not comfortable. Some respondents expressed concerns with Kidzcare, some felt it would affect the atmosphere and relations if parents were not allowed access to the school building and some suggesting that if this were to happen that tutors should take children to the playground to hand over to parents. Some felt that children, especially older children, would not need to be taken to clubs. Some respondents also expressed concerns around the costs. Many respondents were unclear around the proposals.

Most of the respondents who have children in Kidzcare would like them to escort their children to/from off-site clubs, as would about half of those without children in Kidzcare. Most of the respondents who have children in Kidzcare would be interested in part-day sessions, as would about half of those without children in Kidzcare, although for many this would be dependent on the cost. Most respondents said that cost was not an issue or that they were willing to pay more than £2 per club registration per term for Kidzcare escorting children off site and offering discounted pro-rated places, although a significant minority indicated smaller amounts.

Overall, comments often reflected respondents being in favour of, or opposed to, the proposals. Some mention the cost or the mandatory nature of the proposals. Other common themes were around having parents waiting outside would affect the relationship between the school and parents, and around whether would provide a quality service including getting children to clubs on time.

The following is an analysis of the survey question responses, including the free-text questions accompanying the main questions.

Do you have any children enrolled in Kidzcare's after-school care club?

Response	Yes	No	Different after-school care
Number	49	53	5
Percentage	46	50	5

Are you happy with the childcare offered?

Of the 46 per cent who use Kidzcare 43 (88 per cent) were happy with the childcare (18 backing this up with written comments to this effect), 5 (10 per cent) were somewhat happy, plus one blank. The comments against the somewhat happy included involved various criticisms of Kidzcare.

Of the 50 per cent who don't use Kidzcare 38 (72 per cent) say that care is not needed or desired, with most of the remainder around not being able to get places. One respondent commented negatively on the provision from Kidzcare.

Are you comfortable with Kidzcare looking after your child outwith club sessions?

We have the following breakdown on this question:

Enrolled in Kidzcare	Yes			No/other	
	Somewhat happy	Happy	Blank		
Comfortable					
Yes		2	41	1	30
Unsure		3	2	0	16
No		0	0	0	12

Respondents with children in Kidzcare are generally comfortable with the proposal, although a few were unsure, especially those in the somewhat happy with Kidzcare childcare category. The concerns from the comments were mainly around the impact of the proposals on the pupils who are in Kidzcare.

The comments from those who are unsure about the service are around cost and also around whether Kidzcare are in fact competent to carry out the proposals.

Of those who do not have children at Kidzcare and are not comfortable with the proposals some respondents commented that the proposal would affect the atmosphere of the school community by not allowing parents access to the building.

Some respondents feel that children can make their own way to clubs and some did not see the need for the proposal. One respondent mentioned the cost. Some respondents had concerns about the quality of the provision Kidzcare would provide.

Of those who do not have children at Kidzcare and are unsure whether they are comfortable with the proposals some respondents seem generally happy but do not want their children to go to Kidzcare if they do not have to (e.g. after clubs). One simply says they do not have enough information either way to form an opinion. Two respondents expressed concerns about the quality of Kidzcare provision.

Please give us your views on this proposal

Of those who have children in Kidzcare and are happy with the service and are comfortable with the proposal, most appear happy with the proposal. Some mention the cost. A couple express concern around closing the school to parents. Various respondents mention potential capacity issues at Kidzcare and other respondents asked for further detail on the proposal.

Of those who are happy with the Kidzcare service and are unsure about being comfortable with the proposal, one suggested that parents pay Kidzcare directly, rather than through club fees and the other mentioned about the school being closed to parents.

Of those somewhat happy with the service and comfortable with the proposal, two of these respondents appear happy and the other mentions cost.

Of those somewhat happy with the service and unsure about being comfortable with the proposal one comments on the quality of the Kidzcare service and about the school being part of the community and so parents should have access. Another mentions cost, especially if children are already enrolled in Kidzcare. Another respondent comments that the proposal may not be relevant to clubs such as cycling.

Of those without children in Kidzcare and comfortable with the proposal, about half comment in favour, while some mention the cost. A couple said it should be optional and they did not want to pay for it, although they were happy to pick up children from outside the school, rather than waiting within. One said they would

rather take their child themselves as they felt that the child could be late for clubs if Kidzcare took them. One said that making parents wait outside could affect parents feeling part of the school community and wanting to contribute, and also asking how the proposals affect weekend clubs.

Of those without children in Kidzcare and unsure about being comfortable with the proposal, some of these respondents appear generally happy. Some comment that if parents are not to enter the school then the club tutors should come to the playground to hand over. The remainder comment that the proposals should not be mandatory.

Of those who do not have children in Kidzcare and are not comfortable with the proposal some wanted the option to take their children themselves. Two respondents thought that having parents in school was not disruptive. One thought that the children could make their own way to clubs. One commented negatively on closing the school to parents, while others thought that parents in the school did not cause disruption or security concerns. One commented that the proposals may be more relevant for younger children than older children. One respondent questioned whether Kidzcare would have enough staff to cover the extra children and what the impact would be on the children enrolled there, while another wondered whether Kidzcare was organized enough to have children coming and going to clubs. One questioned what would happen if parents needed to attend a club with their child. This respondent also suggested that instead of having parents wait outside there could be a dedicated waiting room where children could do homework and parents could use tea and coffee facilities with an honesty box.

I would like Kidzcare to escort my children to and from their off-site sessions (e.g. at Morningside United)

The breakdown of the answer to the above question by enrolled in Kidzcare, happiness with the service and comfort with the proposal is given below.

Comfortable with proposal	Escorted to Morningside	Enrolled in Kidzcare			No/other
		Yes	Somewhat happy	Happy	
Yes	Yes	2	39	1	24
	No	0	2	0	6
Unsure	Yes	3	0		5
	No	0	2		11
No	Yes				1
	No				11
All	Yes	5	39	1	30
	No	0	4	0	28

If available, I would be interested in lower-cost, part-day sessions for my children:

The breakdown of the answer to the above question by enrolled in Kidzcare, happiness with the service and comfort with the proposal is given below.

Comfortable with proposal	Interest in part-day sessions	Enrolled in Kidzcare			No/other
		Yes	Somewhat happy	Happy	
Yes	Yes	1	21	0	13
	Depends on cost	1	15	1	11
	No	0	5	0	6
Unsure	Yes	0	1		3
	Depends on cost	2	1		0
	No	1	0		13
No	Yes				1
	Depends on cost				1
	No				10
All	Yes	1	22	0	17
	Depends on cost	3	16	1	12
	No	1	5	0	29

How much extra would you be willing to pay -- per club registration per term -- for the added benefit of Kidzcare escorting all children to Morningside United and offering discounted pro rata places?

Comfortable with proposal	Willing to pay per club per term	Enrolled in Kidzcare			No/other
		Yes			
		Somewhat happy	Happy	Blank	
Yes	Not an issue	1	23	0	7
	>£2	0	5	0	6
	£2	0	6	0	10
	£1	0	3	0	4
	Blank	1	4	1	3
Unsure	Not an issue	0	1		9
	>£2	1	0		2
	£2	0	1		0
	£1	1	0		2
	Blank	1	0		3
No	Not an issue				5
	>£2				0
	£2				0
	£1				1
	Blank				6
All	Not an issue	1	24	0	21
	>£2	1	5	0	8
	£2	0	7	0	10
	£1	1	3	0	7
	Blank	2	4	1	12

Any other comments or feedback

In this section some respondents commented positively and thanked the organisers for their effort and some asked for more clarification. Some questioned whether Kidzcare would be able to provide this service, with one asking that the quality of the provision would be investigated. Some asked how the proposals would be different for those already in Kidzcare and those not. Some said that the current arrangements were adequate and they would not need to make use of the proposals, with some directly opposing them. Some asked that the proposals were optional rather than mandatory, particularly after clubs. Some said that parents should pay Kidzcare separately for the services, rather than along with clubs. Some said that it would not give a welcoming atmosphere if parents are not allowed in school. Some commented on the cost, either saying that they did not want to pay for it, or that

they would be happy paying more than £2 for it. Some commented that the proposals would be more appropriate for younger children than older children. Some commented that when Kidzcare are or were responsible for escorting children to clubs they were often late or did not attend at all. One said that it should be a balance between making clubs safer without eroding what was good about them. One said that the places at clubs should not be limited by the spaces at Kidzcare and that children at other childcare providers should continue to be taken to clubs by them.